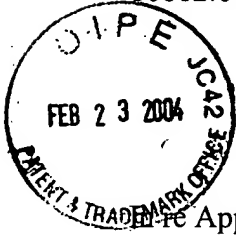


00862.001896.2

PATENT APPLICATION



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Application of:

NOBUAKI OGUSHI, ET AL.

Application No.: 09/988,572

Filed: November 20, 2001

For: REMOTE MAINTENANCE  
SYSTEM

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:  
Examiner: C. Rapp  
)  
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Group Art Unit: 2125  
)  
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)  
:  
February 19, 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT

RECEIVED

MAR 02 2004

Technology Center 2100

Sir:

In response to the Office Action dated November 19, 2003 (Paper No. 13),  
please amend the above-identified application, as follows:

I hereby certify that this correspondence is being deposited with the  
United States Postal Service as first-class mail in an envelope addressed  
to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-  
1450 on

February 19, 2004  
(Date of Deposit)

Michael K. O'Neill, Reg. No. 32,622  
(Name of Attorney for Applicant)

Signature

February 19, 2004  
Date of Signature

02/26/2004 RADOFO1 00000097 09988572

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Do not  
enter  
Amendment  
03/05/04  
CJR

16/NE  
D  
C.B.  
3/4/04